

TIMS

Release Notes



TIMS 26.3 Release Notes – 9 October 2026

These release notes cover the TIMS 26.3 major release. The release is headlined by the new Employee Self Service (ESS) mobile app, alongside a new web-based fatigue dashboard, leave request workflow enhancements, and a broad set of fixes and improvements across Despatch, Charter, Payroll, Roster, Finance and Workshop.

TIMS 26.3 New Feature Highlights

General – Employee Self Service (ESS)

TIMS 26.3 introduces Employee Self Service, a new mobile app that lets drivers and other staff manage their day-to-day work directly from their phone, together with a controller view for actioning their requests. Please note that ESS is a standalone product and is not included with TIMS by default – TIMS 26.3 is a prerequisite for ESS. ESS can be installed alongside TIMS or on a standalone host. Key capabilities include:

- **Roster:** view upcoming shifts with full shift details, timelines and pay breakdowns.
- **Leave:** submit and cancel leave requests, upload medical certificates, and track leave balances (shown in hours).
- **Shift swaps:** offer shifts to a swap pool, make and accept offers, and withdraw them – with fatigue and pay impact checks applied automatically using the full TIMS rule engines.
- **Licence renewals:** upload renewed licence and accreditation details; once reviewed and approved by a controller, the employee's details are updated in TIMS automatically.
- **Messages:** view roster and other messages sent from TIMS, as with the driver web terminal.
- **Pay:** view timesheets, pay summaries and payslips, and submit pay claims.
- **Availability:** record availability and do-not-contact periods.
- **Notifications:** receive push notifications on mobile devices, with per-type preferences and device management.
- **Security:** sign-in is protected by one-time passcodes, with a “trust this device” option to streamline repeat logins.
- **Controller view:** a dashboard for controllers to review and action leave and swap requests – including viewing uploaded medical certificates – available in a browser and embedded within TIMS.

Despatch – Fatigue dashboard web view

A new browser-based fatigue dashboard is included in this release, opening from within TIMS. The dashboard refreshes automatically so the display is always current, and includes a light/dark theme switch.

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Fatigue Dashboard

Last updated 02:06:52 pm

Business unit

CORINDA

8

All severities

0

Critical (0-2h)

2

Warning (2-24h)

6

Info (24h-7d)

Breach type

All

RESET

Breach List

Showing 1 to 8 of 8 breaches (filtered)

Status	Driver Name	Time to Breach ↑	Breach Type	Business Unit	
Warning	Zdenek PULLEN	7.0 hours	Minimum Rest	Corinda	▼
Warning	Zdenek PULLEN	14.0 hours	Minimum Rest	Corinda	▼
Info	Philip MACGILLIVARY	1.5 days	Minimum Rest	Corinda	▼
Info	Philip MACGILLIVARY	1.7 days	Minimum Rest	Corinda	▼
Info	Araipuhua FRETTON	3.4 days	Minimum Rest	Corinda	▼
Info	Araipuhua FRETTON	3.5 days	Minimum Rest	Corinda	▼
Info	Araipuhua FRETTON	3.6 days	Minimum Rest	Corinda	▼
Info	Araipuhua FRETTON	3.7 days	Minimum Rest	Corinda	▼

Items per page:

25

1-8 of 8

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Roster – Leave request enhancements

Leave requests now support employee notes and approver notes, a default shift type can be set per leave type, and new Cancelled and Declined statuses have been added. These changes give a clearer picture of each request's history and support leave requests raised outside TIMS, including through ESS. New integration interface views have also been added for retrieving an employee's leave balances and available leave types.

Roster – Scratchpad save improvement

The roster scratchpad now keeps track of which periods have actually been changed and only saves those, so unchanged periods are no longer overwritten when saving.

Roster – Archived skills now viewable

Archived skills can now be viewed in a dedicated Skills (Archived) table under Roster > Setup > Archived, so historical skill records remain accessible after archiving.

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TIMS 26.3 Enhancements to Existing Features

Despatch – Shift sheet distance and time display

The distance and time figures shown on the shift sheet were inconsistent with those shown in the flyout display. The two displays now show consistent values.

Despatch – Charter display corrections

Two display issues in the Despatch charters area have been corrected: the text shown in the Open Work area now reads correctly, and charter location descriptions display accurately.

Payroll – Superannuation export updates

The superannuation export has been updated to meet clearing house requirements: employee phone and mobile numbers are now included in the export upload, and the ClickSuper SAFF export now includes the name of each employee's super fund.

Finance – Fixed Assets deletion protection

Previously an in-use asset could not be archived but could still be deleted. Deleting an in-use asset is now prevented, protecting asset records that are still in service.

General – Crystal Reports retired

The legacy Crystal Reports components have been removed from TIMS. Reporting continues through the standard TIMS report suite, and this change reduces the software footprint of TIMS installations.

TIMS 26.3 System Tweaks and Fixes

Despatch

Shift sheet error when travel details missing

Shifts with missing travel minutes or travel distance could cause an error when opened on the shift sheet. These shifts now open without error.

Due back service not updating for your own changes

When a user changed a vehicle's due back details, the update was reflected for other users but not on the screen of the user who made the change. The display now updates for everyone, including the user making the change.

Decision Support selected row unreadable

In the Decision Support screen, a selected employee row kept white text on a pastel background band, making it unreadable. The selected row now displays clearly.

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Fault sub-type visibility on the shift sheet

Faults created from the shift sheet did not respect the fault sub-type visibility settings, so sub-types that were switched off for operations staff could still be selected. The shift sheet now honours the visibility settings correctly.

Driver sign-on record not recognised

In some cases an employee's sign-on record was not recognised, leaving them showing as overdue and preventing a force sign-on. Sign-on records are now recognised correctly.

Drivers left signed on overnight

The scheduled overnight task that signs off drivers was not always signing everyone off, leaving some drivers showing as still signed on well into the next day. The sign-off logic has been corrected.

Employee grid display problems during Decision Support

On the Despatch screen, employee grid rows could overlap or appear garbled while Decision Support was running, and an employee's details could disappear from their row after work identified by Decision Support was allocated to them. The grid now displays correctly in all of these situations.

Overdue breaches missing from the fatigue dashboard

A fatigue breach whose breach time had already passed was not classified as Critical on the fatigue dashboard and did not appear in the breach list. Overdue breaches now show as Critical and are included in the list.

Crib lines appearing when deleting shift sheet lines

Deleting lines from the shift sheet could intermittently insert an unwanted crib start and finish. Lines are now deleted cleanly without crib entries being added.

Charter

Data loss when working with trips on an unsaved charter

Sorting or refreshing the trips list on a new charter before it had been saved caused an error and the loss of all entered trip information. Both actions are now safe to perform before the charter is saved.

Error preventing charter save

Some charters with a large number of trips could occasionally show a message that billing lines did not match equipment lines, preventing any further changes from being saved. The underlying mismatch has been addressed so affected charters can be saved.

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Print Charter Invoices type filter

The Charter Types filter in Print Charter Invoices had no effect on the list of invoices returned. The filter now correctly limits the invoices shown to the selected charter types.

Payroll

Pay summary report correction

The pay summary by employment type report could fail to run due to an incorrectly named report file. The report now runs correctly.

Roster

Roster save failing on generated days off

Saving a roster could fail when public holiday processing generated days off without award details. Rosters affected by this scenario now save successfully.

Shift times on the daylight saving changeover

On the night daylight saving starts, overnight shifts crossing 2:00 am displayed inconsistent times in the Roster, with split shift pieces overlapping and the hours and duration figures overstated by an hour. The Roster now adjusts all times in the shift together, consistent with the shift sheet, so breaks and worked hours are shown correctly.

Finance

GST Trial Balance report formats reinstated

After upgrading to 26.3, the GST variants of the Trial Balance reports – both the detailed and summary document formats – were missing from the Print Trial Balance screen. Both formats have been reinstated and print correctly.

Workshop

Work orders generated with no lines

Work orders created through Workshop Schedule and Workshop Touch could be generated without any lines, leaving them unable to be closed, cleared or used without Support assistance. This regression, reported by multiple operators, has been fixed and work orders are created complete again.

Error when adding a part to a work order

Adding a part to a work order in Workshop Touch or Fleet Manager could produce a runtime error. Parts can now be added without error.

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Clearer message for missing service codes

When a work order line was missing a service code, posting failed with an unhelpful error. Fleet Manager now shows a clear message identifying the problem so it can be corrected easily.

Workshop Touch labour cost calculation

Time entered by a mechanic through Workshop Touch did not always cost correctly against the hourly rate on the work order, understating the service cost. Labour is now costed correctly from the time entered.

Receivings authorisation checks bypassed on re-save

Purchase order limit and price variance checks on Receivings worked when a receiving was first saved, but simply reopening and re-saving an unauthorised receiving would authorise it regardless of the user's limits. The checks are now applied consistently on every save.

Group name missing from Receivings notes

The group name no longer appeared in the notes section when entering Receivings, making it hard to identify the correct line on purchase orders with multiple groups. The group name has been reinstated.

Purchase orders grid selection

After creating a new purchase order entry, the grid selected the row below the new entry instead of the entry itself. The correct row is now selected.

Quick Fix leaving the fault in progress

Completing a work order through Quick Fix from the Service Calendar left the underlying fault showing as In Progress, so it stayed on the open job lists instead of moving to the Complete tab. Quick Fix now completes the fault along with the work order.

Yard Plan issues when opened from the Service Calendar

Opening a Yard Plan from the Service Calendar failed with an error whenever the plan contained a berthed bus, and repositioning a bus in a plan opened this way made the bus disappear from the display until the plan was reopened. Yard Plans now open and update correctly from the Service Calendar.

Work order generation failing from Service Calendar tasks

Generating a work order from a Service Calendar task could fail with an empty error message, leaving the task stuck at Booked with no work order created. Work orders are now generated reliably, and if a problem does occur a meaningful message is shown.

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Tablet fuel loading restored

The option to load fuel recorded on TIMS Tablet into Fuel Sheets was removed in an earlier release, leaving tablet fuel entries with no way through to Fuel Sheets. The Load Tablet Fuel option has been restored under Fleet Manager's fuel loaders.

General

Employee licence fixes

Two employee licence issues have been fixed: new licence records could not be saved in 26.3 due to an error when adding, and a column in the licences grid was incorrectly headed "Rate" instead of "Reference". Licence records now save correctly and the grid heading matches the form field.

Error in code entry screens

An error could occur in code entry screens following a previous update. The affected screens now operate normally.

Dragging rows in grids

Dragging rows within grids could be cancelled unexpectedly following the underlying platform upgrade in this release. Drag and drop now works as expected.

Group box display on screens

The right and bottom edges of group boxes on TIMS screens could be cut off following the underlying platform upgrade in this release. Group boxes now display with all edges visible.